

IndustrialTM Plankton

PlanktonCare 2.2



Your Partner in Success

www.industrialplankton.com

More than a [Service Agreement](#), it's peace of mind

Our Algae Bioreactors come with 60 days of complimentary support and one year of free hardware coverage through our **manufacturer's warranty**.

PlanktonCare is an optional service that gives you **comprehensive support** through one of our experts, **remote access** to your Algae Bioreactor, **software updates**, a **Parts Kit** and **exclusive discounts** on any extra parts desired. If purchased with equipment, this also **extends** the standard 1-year **manufacturer's warranty** by an additional year and can be renewed annually to continuously protect your equipment for up to five years from original purchase.

Comprehensive Support

Producing enough high quality algae can be challenging, so let us share our extensive algae production and management expertise.

PlanktonCare Comprehensive Support provides you with an expert to help with your continued success.

Our Algae Bioreactors are designed and built in house with an integrated control system to provide the ideal conditions for your algae to thrive. **PlanktonCare** gives you support directly from the experts who understand the equipment and the algae.



Your **PlanktonCare** expert will help you through any challenge that comes along, from understanding the components of your Bioreactors to growing and optimizing your algae cultures.



Remote Access

PlanktonCare includes remote access to your Algae Bioreactor, so you can monitor and control the Bioreactor from any device. Download the app to access your control screen from anywhere in the world.

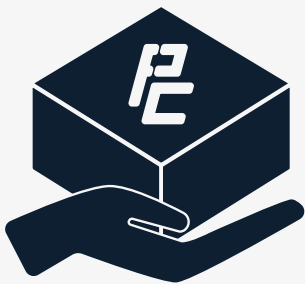
Software Updates

We're always working with our clients to improve our software, making the reactor easier to use and more productive. Software updates can be done remotely or installed with a USB key.



“Above and beyond doesn’t even come close to describing how helpful Shawn has been. From providing extensive instructions and tips during the initial set up to helping troubleshoot and fix any problems that arose during production it’s been a breath of fresh air dealing with someone who is so passionate, knowledgeable, and dedicated about their product.”

- Josh Perry, Cornell Cooperative Extension



PlanktonCare Parts Kit

The **PlanktonCare** Parts Kit includes spare consumable parts required to renew equipment so you can produce algae without interruptions. This includes filters, replacement tubing and probes, which are great to have on the shelf, *just in case*.

PlanktonCare Discount

The **PlanktonCare** Discount allows you to purchase extra components for your facility at a discount.



IndustrialTM Plankton

1 (844) 818-0304 • Victoria • British Columbia • Canada



Protect your Algae Bioreactor with **PlanktonCare**



100L



1250L



2500L